



RAK Insurance Home Policy Frequently Asked Questions

1. Why do I need to insure my home?

As probably the biggest and most valuable possession you will own, your home and its contents should be protected against unforeseen risks and associated losses: be they natural or manmade.

2. What is RAK Insurance Home Policy?

A RAK Insurance Home Policy provides comprehensive protection for your home and contents for a range of perils including fire, burglary, flood and much more.

3. Is there a territorial limit for the coverage offered?

Cover applies for property situated within the United Arab Emirates (UAE).

4. Who is eligible to buy?

Anyone who has an owned or rented residence in the United Arab Emirates (UAE).

5. What are the key benefits of buying Home Policy online from RAK Insurance?

- Annually renewable Policy with monthly instalment option
- Choice of coverage: wide range of standard and optional benefits
- Easy online purchase

6. What is the duration of the policy?

The duration of the Policy is 12 months. We will offer renewal of Your Home Policy subject to receipt of the applicable premium and review of your claim record.

7. How frequently should I pay the premium?

We offer a choice of a one-off annual premium payment or easy monthly instalments: both can be made through the online payment gateway. Should you choose to pay by monthly instalments, we will set up automatic future payments once you make the initial payment. It is your responsibility to ensure you have sufficient funds to cover the instalment amounts each month. Failure to keep up regular payments will result in cancellation of your policy by us.

8. How do I register a Claim?

- For General claims, please call RAK Insurance on 800 RAKI (7254) or email us at generalclaims@rakinsurance.com: quoting your policy number.
- For Emergency Home Assist claims, call Gulf Assist on 08000 9730733 quoting your policy number.